



## Booking Terms and Conditions

**TRIP REF. NO:** \_\_\_\_\_ **TRIP DATES:** \_\_\_\_\_

Participants are required to sign this booking form to confirm that they have read, understood and accepted Opus Adventures (OA) booking terms and conditions.

This booking is made with Opus Adventures, Dverghólar 16, 800 Selfoss, ICELAND.

Bookings are only accepted from persons at the age of 18 or more at the time of booking. Bookings by or on behalf of persons under the age of 18 must be accompanied by written parental consent and they must be accompanied on the trip by another person over the age of 18.

OA trips are of an adventurous nature. Outdoor activities such as mountainbiking and trekking carry an inherent risk of injury and possible death, which cannot be eliminated. One must accept that although we do our utmost to reduce any risks to an acceptable level, there are chances of accidents happening. When booking with OA you agree to abide by instructions and decisions made by our guides regarding the safety of individuals and/or the group. All participants agree to receiving medical treatment from the guide or other team members in case of accidents or illnesses in remote places, whilst evacuation plans are put into effect. OA or its staff cannot be held responsible for any incidents or accidents occurring on its trips.

Mountainbiking and trekking require at least an average level of fitness and good health. It is the participants responsibility to ensure that they obtain proper training and medical advice with regard to the planned activity.

We require that all participants have a valid travel insurance that covers all medical and/or rescue expenses for trips of adventurous nature. If, for any reason, an incident is not covered by a travel insurance, the responsibility remains with the participant to cover such expenses. Note that normal travel insurance policies may not cover you for certain activities, possibly including mountainbiking and trekking in remote areas. Before arrival participants must provide OA with the following information on the provided *CLIENT DETAILS AND INSURANCE FORM*:

- Insurance contract number, name and address of insurance company and its emergency telephone number.
- Name, address and telephone no. of a family member whom we should contact in case of emergency.
- Previous or current medical condition and current medication.

A copy of this form, for all participants, is kept with the guide on the trip as well as OA office.

OA makes every effort to stick to the planned itinerary but participants must appreciate and acknowledge that all tours require considerable flexibility in the actual operation. OA and its guides reserve the right to adjust the itinerary without notice due to weather or mountain condition or other unforeseeable circumstances. This must be accepted by all participants.

All fees quoted in our tariff are based on current exchange rates, taxes and prices in Iceland. Although OA will attempt to stick to all quoted prices, OA reserves the right to change already quoted prices without notice due to any and all cost increases that are outside our control, e.g. currency fluctuations and governmental taxes. No surcharges will be added, after invoices have been issued, unless we are forced to do so by changes in taxes, laws or currency rates. In such cases OA will always absorb an amount equivalent to 5% of the total trip fee but may charge clients for amounts exceeding the 5%. Clients will be entitled to cancel their bookings with full refund if surcharges exceed 10% of the total trip fee. No changes in fees will be made less than 8 weeks prior to departure.

### Included in the trip fee:

- An experienced tour guide.
- Breakfasts and dinners at camps/guesthouses and pack lunches during activity days.
- Accommodation in quality two person tents or guesthouses (single suppl. at extra costs).
- Luggage transport between camps.
- All transfers during trip if some parts are not biked.
- Other details as described in itinerary.

### Not included in trip fee:

- Travel to and from beginning and end points if not specifically included.
- Personal medical/rescue insurance (see note above).
- All personal equipment incl. sleeping bag and mattress (can be hired).
- A mountain bike (can be hired).

- Bicycle spare parts although most common parts will be kept in the luggage transport vehicle and can be bought at reasonable costs if needed.

A confirmation fee of 25% of total trip fee is required upon booking to reserve a space. Full payment is required no later than 30 days before departure. If booked later, full fee has to be paid to validate a booking.

Participants wishing to cancel their booking must notify OA in writing immediately. The following cancellation charges will apply, counting from the date a notification is received by OA:

- 50% of deposit payed if cancelled between 90 and 60 days prior to departure
- 100% of deposit payed if cancelled between 60 and 30 days prior to departure
- 100% of trip fee if cancelled within 30 days prior to departure

OA is not obliged to make any kind of reimbursement for trips which are interrupted or shortened by participants themselves for any reason whatsoever. We **STRONGLY** recommend you obtain cancellation insurance if you don't have travel cancellation coverage already (such as through premium credit cards).

A trip departure is not guaranteed until the minimum number of participants have confirmed their booking. If OA must cancel the trip for any reason, the participants will be informed no later than 30 days before the trip departure and any payments made to the company will be fully reimbursed. However participants will not be able to make any claims for compensation for consequential losses such as changes to flight tickets etc.

Personal belongings on trips are entirely at the participant's risk and OA shall have no liability for a possible loss or damage.

OA accepts no liability for delays or other consequences of force majeure incidents such as strikes, riots, acts of war or terrorism, disease outbreaks, government intervention, natural disasters or adverse weather conditions. If such occurrences cause us to have to cancel a trip we will offer an alternative holiday if possible, but accept no liability for return of fees paid prior to cancellation or curtailment.

Making your booking implies that you've read, understood and accepted the booking conditions stated in these two pages and agree to abide by them. Please write the information below in block letters and retain a copy of our booking terms and conditions for your records.

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

OCCUPATION: \_\_\_\_\_ DATE OF BIRTH: \_\_\_\_\_

E-MAIL: \_\_\_\_\_ TELEPHONE NO: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

NATIONALITY: \_\_\_\_\_ PASSPORT NO: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_